

Update on DC Department of Motor Vehicles (DC DMV) Operating Status during COVID-19 Emergency

As of May 15, 2020

What is our operating status?

DC DMV remains operational with most necessary services provided online. All in-person services at DC DMV locations are currently closed through the duration of the health emergency. Although most employees are working remotely, customers are encouraged to use online options at dmv.dc.gov.

How does this impact what we do?

- DC DMV has extended the expiration date for all documents expiring March 1 through the duration
 of the health emergency, including driver licenses, identification cards, vehicle registrations,
 inspections, ticket payments and ticket adjudication responses, until 45 days after the health
 emergency concludes.
- All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire have been granted a waiver without penalty until DC DMV reopens at full operating capacity.
- All tickets will remain in their current status for the duration of the health emergency, and no
 additional penalties will be added during this period. In the interim, the public is encouraged to
 request adjudication and pay citations online.
- All driver license suspensions and revocations will be paused until further notice.

How does this impact our physical locations?

- All DC DMV in-person Service Centers will remain unavailable to the public through the duration of the health emergency.
- Inspection Station in-person services will remain unavailable to the public through the duration of the health emergency.
- Adjudication Services in-person services will remain unavailable to the public through the duration of the health emergency.
- Brentwood Road Test/Commercial Driver License (CDL) Office in-person services will remain unavailable to the public through the duration of the health emergency.
- Self-Service (OBD) Vehicle Emissions Inspection Kiosk will remain unavailable to the public through the duration of the health emergency.

What else are we offering to meet your needs?

Online Services – DC DMV has more than 55 online services at <u>dmv.dc.gov/service/dmv-online-services</u>.



What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

All DC DMV in-person service locations will be unavailable to the public to limit the spread of the coronavirus (COVID-19).

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact 311 or dmv.dc.gov. For more information, please visit coronavirus.dc.gov.

